

If you conclude a legal transaction for a purpose which can predominantly neither be attributed to your commercial nor your independent professional activity (consumer in the sense of § 13 BGB), you have the following right of withdrawal:

Instruction on right of withdrawal

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving reasons. The revocation period is fourteen days from the day on which you or a third party you have designated, who is not the carrier, took or has taken possession of the last goods.

To exercise your right of withdrawal, you must inform us (Maitre Consult GmbH, Muthesiusstraße 6, D-12163 Berlin, phone: +49-30-770060080, e-mail: service@vinobucks.de) by means of a clear statement (e.g. a letter sent by post or an e-mail) about your decision to revoke this contract. You can use the attached model withdrawal form for this purpose, but this is not mandatory.

In order to comply with the revocation period, it is sufficient for you to send the statement of the exercise of the right of withdrawal before the expiry of the revocation period.

Consequences of the withdrawal

If you withdraw from this contract, we will refund all payments we have received from you, including delivery costs (except for the additional costs resulting from your choosing a delivery method other than the cheapest standard delivery offered by us) immediately and at the latest within 14 days from the day we receive notice of your withdrawal from this contract. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

We may refuse to refund until we have received the goods back or until you can prove that you have returned the goods, whichever is earlier.

You must return or hand over the goods to us, Maitre Consult GmbH, Muthesiusstraße 6, D-12163 Berlin, immediately and in any case within fourteen days of the day on which you inform us of the revocation of this contract. The deadline is met if you dispatch the goods before the expiry of the fourteen-day deadline.

You bear the immediate costs of returning the goods.

You shall only be liable for any loss in value of the goods if such loss in value is due to handling of the goods which is not necessary for checking the nature, properties and functioning of the goods.

Exclusion or premature termination of the right of withdrawal

The right of withdrawal does not apply to contracts:

- for the delivery of goods that can spoil quickly or whose expiry date would be quickly exceeded,
- for the supply of alcoholic beverages, the price of which was agreed when the contract was concluded but which can be delivered at the earliest 30 days after conclusion of the contract and the current value of which depends on fluctuations in the market over which the entrepreneur has no influence.

The right of withdrawal expires prematurely for contracts:

- for the delivery of sealed goods which, for health or hygiene reasons, are not suitable for return if their sealing has been removed after delivery,
- for the delivery of goods, if these were inseparably mixed with other goods due to their nature after delivery.

Withdrawal form

(If you want to withdraw the contract, please fill out this form and send it back.)

At

Maitre Consult GmbH

vinobucks

Muthesiusstraße 6

D-12163 Berlin

E-Mail: service@vinobucks.de

I / we (*) hereby withdraw the contract concluded by me / us (*) for the purchase of the following goods (*) / providing the following service (*):

Ordered on (*) / received on (*): _____

Name of the consumer(s): _____

Address of the consumer(s): _____

Signature of the consumer(s) (only for communication on paper)

Date

(*) Cross out as appropriate.